



COMMUNITY RESOURCE GUIDE

Information concerning community services changes VERY frequently. In order to save yourself time and be more focused in your efforts, ALWAYS use the numbers for FIRST CALL FOR HELP. This is your link to Community Services Network and they can refer you to the most appropriate place for: FOOD, HOUSING, LEGAL, MEDICAL, EMPLOYMENT, CHILDREN & SENIOR SERVICES, COUNSELING, and SUPPORT GROUPS.

CALL

Orange 407-897-6465

Osceola 407-893-7500

Seminole 407-897-6468

**New United Way Help-line
211&311**

WWW.211communityresources.org

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IDENTIFICATION

For those who do not or cannot have a driver's license, license, an I.D. is still necessary. This can be obtained any Florida State Driver License office. Cost is \$3.00 or \$10.00 and you can make an appointment or walk-in. Offices are locate at the following locations:

2895 N. Orange Blossom tr. Kissimmee 407-846-5240
2643 W. Hwy 50 Ocoee 407-656-2393
1701 E. Airport Blvd. Sanford 407-330-6720

You MUST have one of the following:

1. United States Birth Certificate (original or certified copy).
2. Valid United States passport.
3. Alien Registration Receipt Card (Green Card) (Form I551).
4. Employment Authorization Card, issued by the U.S. Dept. of Justice, (Form 1688b).
5. Proof of Non-immigration Classification, provided by the U.S. Dept. of Justice (Form I94).

A secondary identification document is also required and you can use one of the following:

1. School record stating date of birth, which must contain registrar's signature.
2. Transcript of birth record filed with a public officer charged with the duty of recording certificates.
3. Baptism certificate, which shows date of birth and place of baptism.
4. Family bible record or birth announcement in a baby book.
5. An insurance policy on the customer's life which has been in force for at least two years and has the month, day and year of birth.
6. A military or military dependent identification card.
7. Florida or out-of-state or country driver license, valid or expired.
8. Florida license record or identification card record.
9. Selective service registration card (draft card).
10. Florida vehicle registration certificate (HSMV 83399, owner's copy) obtained from the same dept. to which you are going, a tax collector's office or an authorized tag agent where the customer's vehicle was registered, Florida or out-of-state registration certificate if name and date of birth are shown.
11. Florida and out-of-state non-driver identification cards (state issued).
12. Receipt copy of your last Florida driver license issuance.
13. Immigration form I571.
14. Federal form DD214 (military record).
15. Marriage certificate.
16. Court order, which includes legal name.
17. Florida voter registration card, which has been issued in the past three years.
18. Personal identification by an examiner or by a person well known to an examiner.
19. A social security card.

ORANGE COUNTY SHELTERS

Coalition for the Homeless- 639 W. Central Blvd. Pavilion shelter has 500 floor spaces for men. No charge. Phone: 407-426-1250. Family shelter has 30 rooms for families with children. No charge. Phone: 407-841-2824. Women's shelter has 40 beds. No charge. Phone: 407-422-9735. There is a 3-bed infirmary. Also a 10 bed dorm for men participating in a drug & alcohol program. Call for appointment with Johnny Little to discuss, if interested & needed in drug & alcohol program for men.

Salvation Army- 416 W. Colonial Dr. Men's Lodge has approximately 85 beds. First 3 nights are free, then \$8.00 per night. Need valid picture ID. Check in is at 4:00 p.m. and it is first come-first served. There is a 2-luggage bags limit- no paper bags, plastic bags, etc. only luggage bags. Women & children lodge has 68 beds. It is next door at 410 W. Colonial. Check in is at 4:30p.m. ID. is required but may allow 3 days to obtain. First come, first served. Those with employment get 3 free days, then pay \$8.00 night for single women and \$5.00 per night for mom with children. Those who find employment must pay within 7 days-on first paycheck. This is a working program with emphasis on working and saving. Tel # 407-295-9311.

Orlando Union Rescue Mission- Men's shelter 410 W. Central Blvd. 407-423-3596. First time visit, first 5 nights free, then \$6.50 per night. One (1) free night per month. Special payment arrangements made for newly employed. Vouchers available to get clothing from bargain store. Family shelter for women & children 1525 W. Washington St. 407-422-4855. To stay here residents are expected to make efforts at gaining employment and save money. There are 150 beds for women and children. Women can also receive vouchers for clothing but need to call the phone for men's shelter to arrange.

Christian Service Center- 808 W. Central Blvd. Fresh Start shelter for men. Residential and rehabilitation program for employable men \$25.. entry fee then \$70.00 weekly. Call for more info. Also see food pantries and crisis services. 407-425-2523.

Women's Residential & Counseling Center- 107 E. Hillcrest St. Shelter for battered/homeless women & children. 407-425-2502. This is a 12-14 month program. Women must have had a full-time job for at least one (1) month prior to joining. Cost for single is \$40.00 weekly/mothers w/children are \$50.00 weekly.

MINISTRIES AND HOMELESS SUPPORT SERVICES

**This a partial listing of services. Contact the Human Services Council
At 407-897-6464 for additional info.**

Catholic Charities – Family assistance, groceries; 1771 N. Semoran Blvd. Orlando, FL 32807, 407-658-0999 & 407- 658-1818

Community Development & Housing Assistance – Orange County Housing Rehabilitation Sec. 8, provides home repair asst. For low income home owners, dwn. Payment asst., affordable housing, 407-836-5150, 525 E. South ST. Orlando, FL 32801

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First life Center for Pregnancy - Maternity & baby clothing, baby food & formula 407-514-4517 4053 L.B McCloud Rd. Orlando, FL 32811

H.A.N.D.S – 6900 S. OBT Suite 300, Orlando, FL 32809, 407-447-5686 dwn. Payment assistance

Human Crisis Council – Groceries & some medical, food Co-op 9 –2, M-F, Sat. 9-12, 5514 Edgewater Dr. Orlando, FL 32810, 407-294-4704

Jewish Family Services – Financial assistance, food pantry; 2100 Lee Road Winter Park FL. 32789, Phone Number 407-644-7593, Fax # 407-628-0773

JMJ Life Center, Inc. – Maternity & baby clothing, baby food & formula, 407-839-0620 1400 W.50 Orlando, FL 32804

Loaves & Fishes – Clothing, food & financial assistance. Sewing & typing classes. Tutoring, 407-886-6005 206 E. 8th ST Apopka ,FL 32703

Lighthouse Mission – Lodging, 2554 Overland Rd. Apopka, FL 32703, 407-291-0124 (leave message) 115 a week includes 2 meals a day & must attend church services.

Living Hope International – Residence for women, drugs or prostitution 10 to 12 mths. Commitment, 801 29th St. Orlando, FL 32805, 407-422-6797

Mustard Seed – Families, free groceries, clothing & furniture, Singles, 3763 Mercy Star CT. 407-875-2040 12 MUST. Orlando, FL 32810

O.U.R. Home Mission- women & children 407-422-4855, Men 407-423-3596

Pregnancy Center (TLC) - Maternity & baby clothing, baby food & formula 407-294-4314 2992 Edgewater DR. Orlando, FL 32804 (407) 244-5527

Women’s Residential & Counseling Center – 407-425-2502 Requirements: No males over 9 years old, Accepts SSI & Soc Security Families. Dep. \$60 per week ind. \$70. a week for Families

ORANGE COUNTY HEALTH SERVICES

Orange County Health Dept. Information 407-836-2600
After 5:00p.m. for Medipass clients 407-836-2650. Eligibility 407-836-2660.
WIC (women, infants & children) 407-836-2623.

The following list tells you what numbers to call for specific needs:

Maternity/family planning/pediatric & child health – 407-836-2600
Healthy Start (prenatal & infant health) 407-836-2640
Drug-dependent newborns 407-836-2640
School Health Service 407-836-2640
Immunization clinics 407-836-2600
International immunizations 407-623-1194
Sexually transmitted diseases 407-836-2670
HIV/AIDS services 407-836-2680

Dental Health 407-836-2616

EPSDT children & adult health case management 407-623-1213

Medical Services

The Apopka Health & Children’s Center 407-886-6201
Medicaid 407-317-7851
Children’s Medical Service 407-856-6519
For eligible children(under 21) with chronic handicap
Conditions that are treatable
Orlando Regional Healthcare Help-line
Healthcare Center for the Homeless 407-428-5751
Primary healthcare for the homeless only
Orange County Health Dept. 407-836-2600
Orange County Medical Clinic 407-836-7100
Minor injuries & illnesses, income eligible, fees (adult only)
Primary Care Access Network – 101 S. Westmorland Dr.
Orlando, FL 32805; WWW.PCANOrangeCounty.com 407-836-7226

Clinic Locations: Please call the number for each clinic to inquire about services offered, eligibility and hours because its varies with each clinic.

Central Clinic
832 W. Central Blvd.
Orlando, FL 32805
407-836-2600

Apopka Clinic
1111 N. Rock Springs Rd.
Apopka, FL 32712
407-889-2871

Eastside Clinic
12050 E. Colonial Dr.
Orlando, FL 32826
407-249-6232

Lila Mitchell Center Women’s Health Center
5151 Raleigh St. Suite B
Orlando, FL 32811
407-296-5177

For Medipass- Apply at Medicaid office in Winter Park. Call First 407-623-6800.

AIDS/HIV AWARENESS CASE MANAGEMENT
EDUCATION/TREATMENT/REFERRAL

SERVICES

Bioscrip Pharmacy

Pharmacy
Anna Furer, R.PH., Pharmacist-in-Charge
942 Mills Ave.
Orlando, FL 32803
Phone (407) 897-5292
Fax (407) 897-6635
afurer@bioscrip.com

Hug-Me Program@ ORHS

Ambulatory/Outpatient Medical Care,
Peer Mentoring, Health Advocate,
Mental Health, Specialty Medical Care
for Pregnant Women.
Alella Munroe, Program Manager
565 S. Orange Ave.
Orlando, FL 32809
Phone (407) 895-4100
Fax (407) 438-1543
alella.munroe@orhs.org

Center for Multicultural Wellness and Prevention

Peer Mentoring, Health Advocate, Dental Mgmt
Dr. Marie Jose Francois, Exec. Director
1814 West Colonial Dr.
Orlando, FL 32804
Phone (407) 648-9440
Phone (407) 237-3061 (Dental)
Fax (407) 648-8879
mjfrancois@cmwp.org

Kinsman Transportation

Transportation
Kenneth Watkins, Exec. Director
3718A Silver Star Rd.
Orlando, FL 32808
Phone (407) 296-5083
Fax (407) 522-6795
kinsmantrans@bellsouth.net

Hope and Help Center

Pharmacy Eligibility, Case management,
Peer Mentoring
Marilyn Carifi, Exec. Director
1935 Woodcrest Dr.
Winter Park, FL 32792
Phone (407) 645-2577
Fax (407) 645-1570
mcarifi@hopeandhelp.org

Lake County Health Dept.

Ambulatory/Outpatient Medical Care,
Dental
Operations and Management Consultant II
16140 US Hwy 441
Eustis, FL 32726
Phone (352) 483-7964
Fax (352) 589-6492
paulbonner@doh.state.fl.us

Miracle of Love

Case Management
Nicola Norton, Exec. Director
741 West Colonial Drive
Orlando, FL 32804
Phone (407) 445-6008
Fax (407) 445-0058
nnorton@miracleofloveinc.org

N.E.E.D. Inc.

Case Management, Transportation
Coordination/Dispatch
Christine Farquharson, Exec. Director
James Keller, Program Director
989 W. Kennedy Blvd., Suite 103
Orlando, FL 32810
Phone (407) 661-9050
From Lake, Seminole and Osceola
Phone 1-866-849-0905
Fax (407) 6619005
jekneedinfl@aol.com

Haven of Hope

1902 West Colonial Drive
Orlando, FL 32804
Phone (407) 298-2056
Fax (407) 298-9943

Orange County Health Dept.

Ambulatory/Outpatient Medical Care, Case Management, Peer Mentoring, Pharmacy
Michael Dey, HIV Program Director
832 W. Central Blvd.
Phone (407) 836-2675
Fax (407) 836-2699
michaeldey@doh.state.fl.us

Turning Point

Substance Abuse
Gerald Kinzler, Exec. Director
2256 Winter Park Blvd. 32792
Phone (407) 740-5655
Fax (407) 740-0372
jerry.kinzler@turningpointcfl.org

Osceola County Health Dept.

Ambulatory/Outpatient Medical Care, Pharmacy
Maureen Jewel
Shelly Albert, R.N
1875 Boggy Creek Rd.
Kissimmee, FL 34744
Phone (407) 343-2030
Fax (407) 343-2069
maureenjewel@doh.state.fl.us

The Center for Drug Free Living

Substance Abuse, Psychosocial, Mental Health
Phil Toal, Dir. Of HIV Services
Ronald Walker
741 W. Colonial Dr. ** Hopwa Program
Orlando, FL 32804 ***100 West Columbia St
Phone (407) 835-4130 *** Orlando Fl. 32806
Fax (407) 835-4131 ** PH 407-245-0014xt 237
ptoal@cfdfl.com
rwalker@cfdfl.com

Positive Healthcare, Region 6

RN Case Management
Moniica Rutherford, Regional Manager
1516 E. Colonial Dr., #210
Orlando, FL 32803
Phone (407) 447-1670
Fax (407) 447-1671
monica.rutherford@aidshealth.org

The Health Council of East Central FL.

Data Research
Karen Van Cault, Exec. Director
2461 W. State Rd. 426, Suite 401
Oviedo, FL 32765
Phone (407) 977-1610
Fax (407) 977-1611
kvancault@hcecf.org

Seminole County Health Dept.

Pharmacy, Ambulatory/Outpatient Medical Care
Maureen Denizard, Sr. Community Health Nurse Supervisor
Sandra Zow-Johnson, HIV/STD Manager
400 W. Airport Blvd.
Sanford, FL 32773
Phone (407) 665-3290 Maureen
Phone (407) 665-3248 Sandra
Fax (407) 665-3279
maureendenizard@doh.state.fl.us

HIV/AIDS Assistance: Centaur at 741 W. Colonial Dr. Orlando, Fl 32804. They offer social service support, counseling, food, clothing bank. Must have case manager for services. To obtain case manger, call either Hope & Help or Miracle Of Love, Inc.

ORLANDO/KISSIMMEE

Miracle Of Love, Inc	407-445-6008
Centaur 714 W.50 DR. Orlando,FL 32804	407-835-4130
American Red Cross	407-894-4141
Hope & Help Center	407-645-2577
Hotline	407-836-2690 1-800-FLA-AIDS

Orange Co. Public Health (HIV Testing)	407-343-2000 1-800-FLA-AIDS
The Transition House	407-836-2680
	407-846-0068

Hospitals

Florida Hospital (South Orlando) 601 E. Rollins St 32803	407-303-6611
Florida Hospital (Apopka)	407-889-1000
Florida Hospital (East Orlando) 7727 Lake Underhill 32822	407-303-8110
“Ask a Nurse”	407-303-1700
Free 24 hour, Physician and Hospital Referral and Health information. Staffed by Registered Nurses	
Health Central	407-296-1000
Healthline-Information and Referral to Local Physicians.	
Orlando Regional Lucerne	407-649-6111
Walk-in are welcome	
Winter Park Memorial Hospital	407-646-7000
Division of Florida Hospital	407-303-1700
Physician Referral	
Orlando Regional Health Care’s	407-648-3806
Physician Referral	
Orlando Regional Medical Center	407-841-5111
Arnold Palmer Hospital for Children and Woman	407-649-9111
Sand Lake Hospital	407-351-8500
Parent Resource Center	407-303-1518
“Amanda, the Panda Program”	
Child development information (birth-13 months), Parent/child Workshops, Parenting classes, Parent/Infant labs, “Flow” Family Learning opportunities in the workplace	

FOOD STAMP

In order to apply for food stamps, you must go to one of the local service centers listed below. You will be asked to fill out an application and leave it there. On rare occasions, they may then give you an interview appointment on the spot. Usually you will be asked to leave your application and an interview time will be sent to you by mail. If you are not sure where you will be staying, use the address of a relative or get a post office box because without regular mail delivery, you will not know about the appointment time when you are notified.

For the interview, bring your social security card, birth certificate and your jail release papers to explain why you have not been working. You will be sent to register with job services. As an able-bodied, working adult, you may be eligible to receive food stamps for about 2-3 months. You must be actively looking for employment.

Casselberry Service Center 430 Plumosa Ave. Casselberry, FL 32707
Coca Monroe Service Center 705 Blake Ave. Cocoa, FL 32922
Downtown Service Center 2140 W. Washington St. Orlando, FL 32805 407-245-1500
Kissimmee Service Center 1507 John Young Pkwy. Kissimmee, FL 34741 407-846-5000
Pine Hills Service Center 5348 Silver Star Rd. Orlando FL 32818 407-522-2164
Sanford Service Center 2674 S. Orlando Dr. Sanford, FL 32773 407-330-6909
Titusville Service Center 3880 S. Washington Ave. Titusville, FL 32780 407-383-5210

Vocational Rehabilitation Services (DLES)

Orange County
3191 Maguire Blvd.
Orlando, FL 32803
8-5 Mon.-Fri

Osceola County
102 Park PL. Blvd.
Kissimmee, FL 34741
8-5 Mon-Fri

Seminole County
105 Live Oak Garden, Suite 135
Casselberry, FL 32707

Wayne Olsen, District Director
897-2700/897-2725/897-2750 TDD
STATUS: Gov't/FL Dept. of Labor
HNDCAP: Fully accessible
William Rogers, VR Supervisor
846-5260/846-5261
STATUS: Gov't/FL Dept. of Labor
HNDCAP: Fully accessible
Kevin Doyle, VR Supervisor
262-7428/262-7432 FAX
HNDCAP: Fully accessible

SERVICE

LOCATION

6281 Disabled Persons-Diagnostic Services
Provides medical and psychological testing and
evaluation services for disabled persons.

ABC

ADD: Provides diagnostic services in accordance
w/program purposes to return individuals to
employment

8008 Disabled Persons-Vocational Assessment/ Training
Provides vocational assessment services and employ-
ment training for disabled persons in order to return them to the workplace

ABC

Central Florida Joint Training Association, Inc.

2161 W. Oak Ridge Rd. Training Center

Orlando, FL 32809

407-854-0744 FAX 407-251-2534

Steve Linus 407-854-0786

The first step to becoming a registered Pre-Apprentice is simple as calling our office.
This is an educational program directly related to the career of your choice
It is a joint program that incorporates On the Job Training plus Classroom Related
Instruction into a career.

We work in conjunction with several building trades.

Orlando Bricklayers JATC
Central Florida Electric JATC
Central Florida Lathers/Plasters JATC
Central FL Painters JATC
Sheet Metal Workers JATC

Central Florida Carpenters JATC
Iron workers JATC
Central FL. Operating Engineers
Orlando Plumbers/pipe fitters JATC
Central FL. Elevator Operators

Vocational Rehab	M-F 8-5 PM		
Orlando	407-897-2710	Kissimmee	407-846-5260
Casselberry	407-262-7428	Apopka	407-884-2048
Sanford	407-328-5777		

The Agency for Workforce Innovation	407-897-2880
Orlando Vo-Tech	407-246-7060
	Ext.4918
Orange County Public Schools	407-317-3400
Goodwill Industries of Central FL M-F 8:30-4 PM	407-872-0770
Metro Orlando Urban League (Housing & Job Assistance)	407-841-7654
Community Corrections Department	407-836-3000
Central Florida Training/Employment Service	407-839-4666

Job lines		
Apopka	407-703-1721	Maitland 407-539-6200
Casselberry	407-262-7700	407-539-6263
Lake Mary	407-324-3056	Winter Springs 407-327-7595
Orlando	407-246-2178	
Sanford	407-330-5676	

Workforce & Employment Opportunities
Division of One Stop Career Centers
Orlando 407-897-2880
West Orange 407-445-5305

Florida Employment Opportunities
Work Release Centers (call for locations) 407-245-0533
See Yellow Pages- Employment Agencies 407-578-3510

Education

A.C.E.P.T. Westside Tech	407-905-2000
GED, child care, trans. & infant lab	Ext. 2032
	407-905-2018
Mid Florida Tech	407-855-5880
B.E.T.A.	407-277-1942
Review program & GED	
Frontline Outreach, Inc.	407-293-3000
GED review program	
Orange County Dept. of Community Action	407-836-8900
HEADSTART program for children 3 – 5 y/o.	407-836-6590
Orange County Public Schools	407-317-3531
Adult basic education, high school credit program, GED review & testing	

ORANGE CO.
427 N. Primrose Dr.
Orlando, FL 32803

OSCELOA CO.
La Mirada Plaza, Suite 124
3501 W. Vine St. (Temp. Ste#200)
Kissimmee, FL 34741

SEMINOLE CO.
Time Square Plaza
851 E. S.R.434, Ste.190
Longwood, FL 32750

DUI/CFSC Class List

Class:	Hours:	Price:	Information:
Adv. Driver Improvement	12	\$110.00	
Defensive Driving Course	4	\$29.95	
Defensive Driving Course	8	\$85.00	
Driving w/ License Suspended	8	\$85.00	
DWICAS (level 1)	12	\$220.00	
DWICAS (level 2)	21	\$350.00	
Get the facts: Step Forward	CALL		
Learning to Drive Class	CALL		
Safe Program(level 1)	CALL		
Safe Program(level 2)		CALL	
Victim Awareness Program	2	CALL	Mon. 6:30 – 8:30 p.m.

CHECK WRITING MANAGEMENT

Florida Association of Corrective Training at the Central Florida Safety Council	407-896-1894
Consumer Credit Counseling	407-895-8886
ACF Milepost	1-800-582-2799
A Day At A Time Counseling Center (classes offered in Spanish also)	407-850-2116

PARENTING CLASSES

AAR Counseling Services	407-566-0357 fax only
Center for Psychological Association	407-740-0208
Behavioral Medicine Specialists	407-303-7880
Community Service Center	407-851-5920
Counseling Associate of Central Florida	407-865-7976
Frontline Outreach	407-293-3000
G.F.C. Counseling(Lake County)	352-429-5600
Parenting Resource Center	407-303-1518
Children's Home Society	407-895-5800
Orange County Library System	407-835-7323
Gormon Life Center	407-628-5433
Orange County Cooperative Extension	407-254-9200

Domestic Violence/ Anger Management Counseling

Catholic Charities:	407-658-0999
Jewish Family:	407-644-7593
Church Street Counseling Center:	407-423-2388
UCF, PHD students:	407-823-2401

Sexual Abuse Referral**The Healing Tree** 601 W. Michigan St. Orlando, FL 32805 407-317-7430**The Center for Counseling and Consulting** 661 Seminola Blvd. Casselberry, FL 32707
407-678-6655**Another Chance Counseling Center** 407-629-6167**Margaret Mella** 407-399-3691**Arise Gatlin Ave.** 407-438-4994**Mental Health Evaluations/Treatment****Orlando****Lakeside Alternatives** 407-875-3700**Resolution Counseling** 407-876-7757**B.E.T.A.** 407-277-1942**Catholic Charities** 407-658-1818**Dept. Of Human Services** 407-897-6370

Ext.221

Fern Park**Seminole Community Mental Health** 407-831-2411**Altamonte Springs****S. Paul Pushkama, MS, L.M.H.C., N.C.C., C.A.P.**
Psych. Wellness for Children & Families Inc. 407-830-6033**Casselberry****Center for Counseling & Consulting** 407-678-6655**Lake County****G.F.C. Counseling- Pascale Roy, MA, NCC, LMHC** 352-429-5600
(fluent in Spanish & French)**Sanford****Crossroads of Sanford** 407-330-0797**New Life Connections** 407-322-7779**Maitland****Linda Bronson** 407-629-6866**Oviedo****Human Services** 407-767-0039**Child & Home Safety****American Red Cross** 407-894-4141

CPR instruction, First Aid skills training

Fire Departments- City of Orlando 407-246-2386

Fire Safety Management Division 407-246-3402

Distribution of free smoke detectors, fire safety & injury
prevention programs. Juvenile fire setter program for
children who start fire. 407-246-3128**Health Central** 407-296-1060

Pediatric safety program- child safety basics;

Nominal fee; call for details	
Orange County Fire Department	407-836-9020
Public Education & Training	407-836-9035
Florida Hospital- Safe Sitter Program	407-897-5715
Boys & Girls age 11-13 learn basic child care and how to handle emergencies. June & July only.	
Florida Poison Information Center(toll free)	1-800-222-1222

Child Care

Community Coordinated Child Care(4 C)	407-522-2252
Child care referrals & financial assistance, Toy lending library, children's health services	Ext. 6501
Crisis Nursery (short term child care)	407-522-2288
For families in a crisis situation. Ages 0 -10y/old. Up to 30 days. No fee	
Florida Hospital East Orlando	407-281-8607
Mend 'N' Tend 24 hour care for children ages from 4 weeks to 12 years old with minor illness. Call in advance. (fees)	
Frontline Outreach	407-293-3000
Day care for infant to age 4. After school program. Call for fees.	
The Neighborhood Center for Families	407-294-3519
4-1x stay \$52.50 per week per child	
Winter Park Nursery	407-647-0505
Day care for children 18 months to 6 y/o.	
Orlando Day Nursery	407-422-5291
Day care for children ages 1 to 5.	
Orlando Regional Health Care System	407-843-7671
Day care for children 6 weeks to 12 years w/ minor illnesses	

CRISIS SERVICES

Family Source of Florida	800-352-5683
24 hr. Parent hotline	
We Care Crisis Center, Inc.	407-425-2624
Information & referral, outreach for high schools, Suicide education and prevention, support group, survivor of suicide.	
Teen Talk Hotline	800-999-9999
Help-line	407-740-7477

Spouse Abuse

Confidential, temporary safe shelter, counseling and more	
Harbor House & Margie's Place	407-886-2856
Florida Domestic Violence Hotline	800-500-1119
Harbor Huse Outreach	407-246-7007

Prenatal/Lamaze/Childbirth

Health Central	407-296-1060
Lamaze, childbirth education program	

Orange County Health Department	407-836-2600
Florida dept. of Health	407-836-2640
Healthy start, maternity care, pediatric care	
Childbirth & Breastfeeding classes & Lamaze refer.	407-836-7121
Women & Children Health Education Office	407-645-3732

Financial Assistance

Consumer Credit Counseling Services	407-895-8886
Financial & Credit counseling, debt management planning, Housing counseling	
Economic Services	407-245-0450
Financial aid for families w/ dependent children and eligible Pregnant women.	

Legal Assistance

GOALS	407-841-7777
Free legal services to income eligible, referrals, litigation Assistance (no criminal/traffic violations)	
Legal Aid Society of Orange County Bar Association, Inc.	407-841-8310
Free legal services to income eligible, referrals, litigation Assistance	

Substance Abuse

Alcoholics Anonymous	407-260-5822 407-260-5408
Narcotics Anonymous	407-425-5157
The Center for Drug-Free Living	407-245-0010
Out-patient & in-patient treatment & education	407-245-0014
Detox	407-245-0012

NAMES AND NUMBERS OF REHAB PROGRAMS AND TRANSITIONAL HOUSING

REHAB

Phoenix House	352-595-5000 ext. 6740
Bridges of America	407-926-8134
The Transition House Inc.	407-846-0068
Total Freedom	407-654-0979
Fresh Start Ministries	407-293-3822
Foundation for Life Ministries	407-859-3498
Hogar Crea	407-240-4141
Faith Farm Ministries Boynton Beach FL. Fax 561-737-2222	954-763-7787
Teen Challenge	407-330-9600 ext. 301
Cross Roads	407-321-0797 407-330-0797

TRANSITIONAL HOUSING

Central Care Mission		407-299-6146
First Step- Coalition for the Homeless		407-426-1269
Harbor House		407-245-0020
Wayne Densch Center, Inc.		407-599-3900
Orlando Union Rescue Mission		407-423-2131
Living Hope		407-422-6797
Christian Service Center		407-422-2523
Lighthouse Mission		407-291-0124
Victory Outreach Church		JOEL-407-473-3141
Stewart Marchman Center Inc. Volusia & Flagler		407-521-2195
Break The Cycle Inc.		888-516-2296
STEPS	Out patient / Day treatment	386-437-0026
	Females	407-522-2146
		407-884-2125

HOUSING RESOURCES

BETA Center 4680 Lk. Underhill Rd. Orlando, Fl 32807 www.betacenter.org	Phone: 407-277-1942 / Fax: 407-381-0907 Hours: 9-4, M-F Residential facility: pregnancy program shelter Parenting and GED classes, baby items, no ID required
Central Care Mission 4027 Lenox Blvd Orlando, Fl 32805 www.centralcaremission.org	Phone: 407-299-6146 / Fax: 407-299-5884 Men only, 6 months- 1 yr. \$75 / wk, \$40 processing fee (not required up front) Interviews only on Tuesday and Thursday – 10-4 PM
Christian Service Center (downtown) 808 W. Central Blvd Orlando, Fl 32805 www.christianservicecenter.org	Phone: 407-425-2523 hours: 9-4:30 M-F Appt requested Food, clothing, baby food/ formula, temp. Shelter, Transportation, emergency rent, and utility assistance.
Christian Service Center (Winter Pk) 541 N Virginia Ave Winter Park, Fl 32789 www.christianservicecenter.org	Phone: 407-628-1692 Hours: M, T, TH 9-4:30, Wed, Fri 9-12 noon Food pantry, clothing, rent and utility assistance
Coalition for the Homeless 639 W. Central Blvd	Phone: 407-426-1250 / Fax: 407-426-1269 Cost: \$1 / night

Orlando, Fl 32801 www.centralfloridahomeless.org	Case management required PATH case managers 407-426-1263
Covenant House of Florida 0657 5931 E. Colonial Ave Orlando, Fl 32807 www.covenanthousefl.org	Phone: 407-482-0404 or 800-441-4478 / FAX: 407-482- Youth under age 21 Short term / All legal situations must be cleared
Fresh Start Ministries 4436 Edgewater Dr. #20 Orlando, Fl 32804 www.freshstartministries.com	Phone: 407-293-3822 / FAX: 407-293-2968 Hour: 8-4, M-F Transitional program for men Intakes: M / T - 8-12 PM, W / TH - 4-6:30 PM
Good Samaritan Home 1704 W. 9 th St. Sanford, fl 32771 www.goodsamaritanhomeofsanford.lbu.com	Phone: 407-322-3321 / FAX: 407-322-3324 Hours: M-F 8-5, ALF for the disabled / aged No ID required – must be at least 18 yrs. Old
Harbor House P.O. BOX 680748 Orlando, Fl 32868 www.harborhouseocadv.com	Crisis line: 407-866-2856, 800-500-1119 Phone: 407-886-2244 Shelter for domestic victims
Lighthouse Mission of Orlando 2554 Overland Rd. Apopka, Fl 32703	Phone and Fax: 407-291-0124 Men only- Must work to pay rent 6 months to 1 yr., \$85 / wk (not required up front)
Orlando Union Rescue Mission 1521 W. Washington St. Orlando, Fl 32802 www.ourm.org	Phone: 407-841-7578 Hours: 8:30-4:15, M – Sat Families, women, and children, living facility for up to 1 yr. Clothing, furniture (Mission Bargain Store)
Rescue Outreach Mission of Sanford 1701 W 13 th St. Sanford, Fl 32771 www.rescueoutreachmission.org	Phone: 407-321-8224 / FAX: 407-321-8243 Hours: 8 –5 Mon. – Fri. Homeless and able to work, 3-6 months, 3 meals per day shelter for men, women, kids
Salvation Army ARC (Orlando) 3955 W Colonial Dr. Orlando, Fl 32808 www.salvationarmyorlando.org	Phone: 407-295-9311 Hours: 10-8, M - SAT. Cost: up to 3 nights free, \$9 / night must be drug free and working – ID required
Shepard's Promise 599 Bablonica Dr. Orlando, Fl 32807 www.shepardspromise.org	Phone: 407-658-2909 / FAX: 407-658-0005 Hours: M – F 9 – 5 Transitional living facility for working women with children Average stay of 6 months, ID required – No fee
Spirit of Life 4816 N. Orange Blossom Tr.. Mt. Dora, Fl 32757	Phone: 1-407-766-9442 / 1-352-735-2044 Hours: M – F 9 – 5 Cost : \$150 week, Trans. Program for men 6 – 9 months, work right away

Transition House
1221 12th St.
St. Cloud, FL 34769

Phone: 407-846-0068 / FAX: 407-891-1670
Hours: M –F, 8 – 5 PM, ID required
Must be in at 5 PM

Wayne Densch
100 Kingston Court
Orlando, FL 32810

Phone: 407-599-3900
Call for assessment
Must have FL. ID, SS Card and at least 21 yrs old

BREVARD COUNTY

Coalition for the Hungry / Homeless Phone: 321-631-2549 / FAX: 321-631-4082
1519 N Cocoa Blvd
Cocoa Beach, FL 32022
Eses.brevard.k12.fl.us/ICB/CoalitionHungryHomeless.html

ST. LUCIE COUNTY

Mustard Seed Ministry
3130 S. Us 1
Fort Pierce, FL 34950

Phone: 772-465-6021

The Salvation Army
711 Orange Ave. (soup Kitchen)
Fort Pierce, FL 34950

Phone: 772-464-4846

VOLUSIA COUNTY

Serenity House
540 N Ridgewood Ave.
Daytona Beach, FL 32124
www.serenityhouseofvolusia.org

Phone: 386-258-5050

United Way – First Call for Help
3747 W International Spdwy Blvd.
Daytona Beach, FL 32124

Phone: 877-253-9010 / FAX: 386-253-9517

SARASOTA COUNTY

Harvest House
1254 15th St.
Sarasota, FL 34236
harvesthouse@aol.com

Phone: 941-359-1188 / FAX: 941-355-0143

BROWARD COUNTY

Faith Farm Ministries
1980 N.W 9th Ave.
Ft. Lauderdale, FL 33311
www.faithfarm.org

Phone (954) 763-7787